



## ADR SERVICE AGREEMENT

*The ADR Compex and Vocal Stressor Limiter/Compressors are complex units that are often very costly to service. The 2-channel units in this range have over 80 electrolytic capacitors and in an original unit, all must be replaced. The calibration and stereo matching procedures can be very labor intensive and in many cases, many switches and pots will need to be replaced. Please read our service and price policies. If our terms are accepted please sign below and submit a copy with the repair, keeping a copy for your records.*

Generally, the base repair cost for recap, general service, calibration, and testing is \$800-\$1100, depending on the exact model and condition. **We consider these high risk, special category repairs.** We charge a slightly higher labor rate for these jobs to compensate for large amount of time we've had to spend documenting ADR units, developing service techniques, and locating obsolete parts.

When initial servicing nears completion, the unit is thoroughly tested. About half the units pass this test without needing major further work or expense, but many units will have faulty toggle switches, rotary switches, or controls. If any of these parts need to be replaced, the entire front panel must be dis-assembled and later re-assembled. We stock many of these replacement controls but others need to be special ordered. When rotary switches are replaced, there are complex resistor assemblies that also must be rebuilt.

Basic service cost does not include replacement of any front panel controls. If a large number of these controls need replacement, additional cost will be hundreds of dollars. In some cases, final repair cost can exceed the market value of the unit.

**By requesting service, the customer commits to the basic service cost of \$800-\$1100 for an ADR unit. Units cannot be fully tested until initial servicing is complete. Your unit may need additional repairs but usually, we cannot determine this or estimate additional costs until initial servicing is complete.** If your unit needs additional work we'll contact you with an estimate before proceeding. Further work may be declined, but the basic repair charge still apply.

We offer a 90 day parts/labor warranty. Warranty work is rare but is handled quickly, and we are fair about costs. *Thanks, we look forward to serving you!*

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Model:            Serial Number:

Please describe the problems with this unit. (If you wish to request special services, please let us know.):

I agree to the above terms and hereby authorize you to proceed with repair.

\_\_\_\_\_  
Owner or authorized agent

\_\_\_\_\_  
Date